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Rev-00

## General Warranty Terms

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### WARRANTY COVERAGE:

- ◆ It is 5 years warranty period for solar trailer with mast (except artificial or irresistible natural cause).
- ◆ It is 5 years warranty period for solar panel (Non-artificial or irresistible natural cause, exclude efficiency droop).
- ◆ It is 3 years warranty period for battery in correct use (Non-artificial or irresistible natural cause).
- ◆ It is 5 years warranty period for LED Lights (Non-artificial or irresistible natural cause).
- ◆ It is 5 years warranty period for controller (Non-artificial or irresistible natural cause).

In case the warranty needs to be claimed (after confirmed), will send the parts to customers and bear the transportation cost.

We hereby warranties that the product is free of any defect in material and workmanship.

The period of warranty starts from the date we delivery it, and expires on the corresponding warranty period. If you notice any defect in the parts that are covered by this warranty, within the above said period, we will repair or replace it.

**EXCLUSIONS:** Alrouf lighting will not have any liability or obligation under this limited warranty, in case of,

1. Any defect caused by misuse or abuse of the product.
2. Damage caused by natural disasters.
3. Damage caused by unauthorized modification.
4. Defects caused by improper storage of the product.

**LIMITATIONS:** The only recourse to you, in case of any defect in the product, is repair or replacement of the parts, as specified above. We will not be liable for any consequential damages or inability to use the product. The cost of the repair or replacement shall not be higher than the purchase price of the product, excluding tax, shipping, and installation charges.

By installing and using the product, the user accepts the terms and conditions described herein.

**WARRANTY SERVICE:** In case you want to avail our service under this warranty, please contact us accordingly.